

Extended Warranty Program Highlights



Pumps

- 5-year warranty on 4-inch standard capacity pump/motor assemblies and pump ends, 4-inch high capacity pump ends, and QuickPAKs
- 3-year warranty on turbine, jet, end suction centrifugal, sump, sewage and effluent pumps
- See chart inside for additional details.

Motors, Drives, and Controls

- 5-year warranty on certain 4-inch motors and associated drives and controls.
- 3-year warranty on 6-and 8-inch motors and associated controls
- See chart inside for additional details.

Note to Franklin Distributors:

For complete details on the warranty program outlined in this brochure, including additional conditions and limitations, see the terms of our Extended Warranty by visiting our web site at www.keydealer.franklin-electric.com/, or by contacting your Franklin Territory Manager to request a copy.

For Products not listed here, standard warranties apply.



Key Coverage

**Extended Warranty Program
Pumps, Motors, Drives, and Controls**



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Key Coverage Extended Warranty

Dear Franklin Distributors and Dealers:

Franklin Electric and its Key Dealer network strive for nothing less than the best. The Contractors installing Franklin Electric products invest time and money to ensure a deep understanding of water systems and the products and services needed for each application. Franklin Electric works hard every day to continue to earn Dealers' confidence in our products and services. Our goal is to promote training and best practices in the industry with the elite Dealers in the water systems industry - Franklin Key Dealers.

This program is provided at no cost to our dealers, and with no product pre-registration. Dealers simply need to be enrolled as a Franklin Electric Key Dealer before the products are purchased.

For complete details on our program, visit our website at www.keydealer.franklin-electric.com/ and review the terms of our Extended Warranty, or contact your Franklin Territory Manager to request a copy. If you have any questions about how the program works, please don't hesitate to contact your Territory Manager.

Robert J. Stone,
President, Americas Water Systems Group



Pump Products

4" Standard Capacity Pumps/Pump Ends	60 months/66 months (1)
4" High Capacity Pump Ends	60 months/66 months (1)
SubDrive QuickPAK Systems	PMA 60 months/66 months - Drive 24/36 months (2)
6" High Capacity Pump Ends	36 months
Turbines	36 months
Jet Pumps	36 months
Sump, Sewage, and Effluent Pumps	36 months
End Suction Centrifugals up to 2 hp	36 months (3)

(1) 5 years (60 months) from date of installation or 66 months from manufacture date code, whichever occurs first. Must be installed with Franklin Electric pump end and Franklin Electric control box or SubDrive. Otherwise, the Key Dealer receives a 36 month warranty from manufacture date code.

(2) Pump and Motor - 5 years (60 months) from date of installation or 66 months from manufacture date code, whichever occurs first. Drive - 24 months from date of installation and 36 months from manufacture date code. Abrasive damage is not covered.

(3) Not to include FPS Irrigation and Industrial Surface catalog products.

Motors, Drives, and Controls

	up to 1.5 hp	2 to 5 hp	7.5 hp	10 hp	15 hp	20 to 200 hp
4" Motors	60 months	60 months (1)	60 months (1)	60 months (1)		
Single-Phase Control Boxes	60 months (1)	36 months (3)	36 months (3)	36 months (3)	36 months (3)	
SubDrive/MonoDrive/HPX Systems	36 months (3)	36 months (3)	36 months (3)	36 months (3)	36 months (3)	36 months (3)
Single-Phase Protection	36 months (3)	36 months (3)				
6" Three-Phase Motors w/SubMonitor or FE Drive		36 months (2)	36 months (2)	36 months (2)	36 months (2)	36 months (2)
8" Motors w/SubMonitor or FE Drive						36 months (2)
Three-Phase Panels		36 months (3)	36 months (3)	36 months (3)	36 months (3)	36 months (3)
Three-Phase Protection		36 months (3)	36 months (3)	36 months (3)	36 months (3)	36 months (3)

(1) Only when installed with a Franklin Electric control box, SubMonitor or Franklin Electric SubDrive family system. Otherwise, 36 month warranty from manufacture date code applies; 24 months from date of install.

(2) Key Dealer extended warranty is 36 months from date of install, but in no event to exceed 48 months from the date of manufacture, when installed with a new Franklin Electric SubMonitor or FE Drive System, based on properly set parameters and completed Key Dealer warranty registration submitted within 30 days of installation. Otherwise, a 12 month warranty from date of installation or for 24 months from the date of manufacture, whichever occurs first, in accordance with Franklin Electric Limited Warranty policy will apply.

(3) **Key Dealer extended warranty is 24 months from date of installation, not to exceed 36 months from date code.**

- Dealer must be registered in the Franklin Electric Key Dealer Program when eligible products are purchased.
- All warranty claims must be submitted to and processed through an authorized Franklin Electric distributor.
- Extended warranty period is measured from manufacture date code on the product unless noted above.
- Extended warranty only covers defects in material and workmanship and does not apply to any product that has been subject to negligence, misapplication, improper installation or maintenance. Refer to the Franklin Electric Warranty Policy and AIM Manual for details.
- Franklin Electric reserves the right to warrant and replace only the defective part or assembly component. Warranty does not apply to items that may need to be replaced under normal wear; pump shaft seals, capacitors, pressure switches, etc.
- Four inch single-phase, 3-wire Franklin Electric motors must be used with Franklin Electric control boxes or SubDrive systems. Six inch single-phase motors do not qualify.
- For clean water applications only (excluding sewage and effluent pumps). Four inch Sand Fighter, coalbed methane and other specialty motors are not covered by this program.
- Warranty valid in the USA and Canada only.
- Replacement products provided under the Extended Warranty policy shall have a warranty period for balance of the remaining warranty of the original product sold to the registered Franklin Electric Key Dealer.
- Franklin Electric products sold via the internet or any other non-authorized source do not qualify for Key Dealer program terms.